

# Checklist

for interaction with  
users during user trials

- I present materials in an accessible way, for example easy to read or with pictures
- I make sure the participant has understood and consented to participation
- I make sure the participant knows how to evoke consent and say no
- I make sure the participants know who to contact if they have questions or concerns
- I make sure the participants know how the service functions
- I make sure the participants know what data is being saved and how it will be used
- I make my best to make the test situation comfortable for the participant, including giving opportunities to leave

The following checklist was prepared for researchers to use in their interaction with participants as a help to make sure participants' well-being are ensured.